#### **SYNOPSIS**

Ref: 03 BEW-GB - Business English Workshops

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# **BUSINESS ENGLISH WORKSHOPS**

Duration: 2 days, 16 hours, in 4 half days

Cost: To be determined Place: To be determined Date: To be determined

The aim here is to put the company's export managers in international business situations, by working on the implementation of current operational actions.

## **GOALS**

- Assimilate an accurate technical and commercial, situational, language
- Allow better written and oral communication in a given context
- Initiate a pro-active, perennial and transferable, approach to international business

## **TARGETS**

- Manager / Business Executive
- Executive Assistant / new hires
- Anyone with a customer contact who wants to evolve internationally

## METHODOLOGY

- Modular approach according to experience/wish
- Alternation of theoretical contributions and practical exercises from the participants' project

## **PROGRAM**

- Half day 1: Written communication

The effectiveness of good written communication, the basics of good mail correspondence, tips and tricks on electronic written correspondence, the structuring of one's writings, the notions of associated languages

→ Practical work

- Half Day 2: Trade Fairs and Trade Shows

Language and vocabulary necessary to acquire before the establishment of a foreign trade show presence, the choice of its location and associated terms, tools for sales support and management of commercial animation.

- → Practical work
- Half Day 3: Business Meetings

Present and facilitate a business meeting, the teams and the role of each, the rules of savoir-être and how to conduct a meeting.

- → Practical work
- Half Day 4: Small Talking

Understand the iron rules of international business, where building trust and rapport with customers goes a long way through the appropriate small talking in many situations.

→ Practical work

Note: All modules can be conducted in French as well.

Prestataire de formation enregistré sous le numéro 82 38 05743 38. Cet enregistrement ne vaut pas agrément de l'Etat.